

Parent / Carer News letter

Dear Parents / Carers,

We hope you're all well! Here's a few things we'd like to update you on;

We're extending & now taking babies from 6 months old!

- We are currently working on our brand-new Panda Bear room which will be located on the left side as you walk in to reception. Panda Bear room will be ready in September and will accommodate children aged 2 – 3 years old.
- We currently have our Baby Koala Bear room for children aged 6 months 2 years.
- We have our Polar Bear Pre-School for children aged 3 5 years.
- Our Holiday club accommodates children up to 8 years old.

New staff members

New staff member this year from January 2021 -

Toni Raynes



Toni joined us in June 2021.
Toni is a fully qualified Level 3 Early
Years Practitioner with 6 years'
experience. She is currently in Polar
Bear Pre-School.

Daisy Houghton



Daisy joined us in February 2021. Daisy is a fully qualified Level 3 Early Years Practitioner with 7 years' experience. She is currently in Polar Bear Pre-School.

Jade Hicks



Jade joined us in January 2021. Jade is a fully qualified Level 3 Early Years Practitioner with nearly 8 years' experience. She is our Koala Bear Room Lead and also a Designated Safeguarding Lead.

Leah Robinson



Leah joined us in February 2021. Leah is a Level 2 Early Years Practitioner and is currently working towards her Level 3. She is currently in Polar Bear Pre-school but will be moving in our new Panda Bear Room in September.



Ebony Vintin



Ebony joined us in February 2021. Ebony is currently working towards her Level 2 Childcare qualification.

Graduation Ceremony

We are excited that on Wednesday 14th July 10am – 11am, we will be having a graduation ceremony for our children who go to school in September. Invites will be handed out to those graduating.

Labelling personal belongings & bringing toys to nursery

Please can all parents / carers write their child's name on their personal belonging, including, clothes, bags and lunch boxes. We are also asking children not to bring any toys from home (unless it is a comforter). This is so they do not get lost. Thank you.

We now have our lost property box located in reception.

Suggestions Box & Facebook / Google reviews

We really appreciate your comments & suggestions as this helps the nursery develop. We now have a suggestions box in reception where you can post any comments. We also welcome reviews on our Facebook page and on Google.

Session Times

We try to be flexible but we do need notice if you wish to change the time or day of your child's session. Please also be aware that the nursery start time is 8am therefore please talk to us first if you require an earlier start. This is to ensure we have adequate staffing levels. Thank you!

Summer Holidays

Our last day for free funded sessions is the 23rd of July and we are back on the 6th of September.

Due to current COVID-19 restrictions, unfortunately we are still unable to have face to face parent appointments. However, we hope that our parent app – First Steps – is providing you with enough information about your child's time at nursery.

We are happy to have key person telephone appointments on request. Please drop us an email – info@cityroaechildcare.co.uk or give us a call on 0114 2399 868 to arrange.